

**TOP TEN EDITS and Solutions for TRICARE claims
submitted to PGBA, LLC in 837 I/P formats**

T09	<p>INVALID COORDINATION OF BENEFITS REPORTING</p> <p>Problem: Medicare cannot be primary payer on claim.</p> <p>Corrective action: Loop 2320/SBR05 must not = 'MB', 2320/AMT01 must = 'D'. This may be a TRICARE for Life (TFL) program claim and should be sent to appropriate processor.</p>
NP6	<p>INVALID RENDERING PHYSICIAN NPI</p> <p>Problem: Rendering NPI missing or invalid. Loop 2310B, NM109 segment.</p> <p>Corrective action: Check 2310B loop to make sure an NPI is being submitted in the NM109 segment and that the NPI is a valid NPI.</p>
T25	<p>BILLING PROVIDER 2ND-ID IS INVALID</p> <p>Problem: The billing provider number in 2010AA / REF02 is missing, or invalid (less than 9 bytes), or the REF segment in 2010AA is missing.</p> <p>Corrective action: Make sure the REF segment is present in the 2010AA loop and a valid provider number for PGBA, at least nine bytes in length, is being submitted in the 2010AA / REF02. The REF01 should be '1H'.</p>
RPO	<p>NEED PROVIDER PHYSICAL ADDRESS</p> <p>Problem: Loop 2010AA or 2310D/E must contain a physical address.</p> <p>Corrective action: Check to insure that there is a physical address for the location of services in loop 2010AA or 2310D or E.</p>
T26	<p>NM109 SUBSCRIBER PRIMARY ID NOT NUMERIC</p> <p>Problem: The subscriber ID used in loop 2010BA, segment NM109 is not numeric.</p> <p>Corrective action: PGBA requires the subscriber ID to be all numeric and must be the social security number (SSN) of the responsible party.</p>

<p>AW1</p>	<p>RENDERING PHYSICIAN EIN/SSN IS REQUIRED</p> <p>Problem: If the Billing/Pay to Provider is a group, then the Rendering Provider Identifier 2310B REF02 or 2420A / REF02 is required.</p> <p>Corrective action: All professional TRICARE claims submitted to PGBA, LLC must have a rendering doctor ID number in the 2310B REF02 or 2420A / REF02. Check 2310B REF02 or 2420A / REF02 to make sure it is not spaces or low values.</p>
<p>NP4</p>	<p>INVALID REFERRING PROVIDER NPI</p> <p>Problem: Referring NPI missing or invalid. Loop 2310A, NM109 segment.</p> <p>Corrective action: Check 2310A loop to make sure an NPI is being submitted in the NM109 segment and that the NPI is a valid NPI.</p>
<p>T05</p>	<p>CONTRACT INFO NEEDED</p> <p>Problem: Reference identification field, CN104, in 2300 loop must be present when field CN101 = 09.</p> <p>Corrective action: Check to insure that the 2300 loop, CN1 segment, has a CN104 field when CN101 is present. CN104 should equal the MTF/PPO ID.</p>
<p>H65</p>	<p>INVALID SPONSOR ID</p> <p>Problem: The Subscriber's Primary Identifier 2010BA/NM09 must be numeric and less than 12 bytes.</p> <p>Corrective action: Social security number submitted in 2010BA/NM09 must be numeric and must not equal '000000000' or '999999999'.</p>
<p>H16</p>	<p>CHARGE MUST BE GREATER THAN ZERO</p> <p>Problem: Line item charge amount, 2400/SV102, must be greater than zero.</p> <p>Corrective action: Verify that all line item charge amounts are greater then zero.</p>