

Prime Contractor Reference for Assisting Customers



As a Prime contracted employee, you can help providers and beneficiaries find valuable information on the non-secure portion of the myTRICARE.com Web site.

Provider

Provider homepage - What's New section offers the latest TRICARE information along with links to all the information customers need.

myTRICARE Help

Video tutorials

- Provider tutorial -See what *myTRICARE Secure* has to offer
- XPressClaim® - see how easy it is to submit TRICARE claims electronically & free
- dataMart - Manage TRICARE accounts receivable
- Diagnosis Related Group -Help with DRG payments

FAQ Topics

- General Provider
- XPressClaim®
- Electronic Claims Filing
- Reimbursement of Capital & DME Costs
- DRG/Ambulatory Surgery Rates
- National Provider Identifier (NPI)
- IRS Backup Withholding
- Help using our Web site

Contact Us

Find mailing, phone & faxgate contact information

Forms

- National Provider Identifier – Sole Practitioner, Hospital, Clinic/Group and DME Supplier forms
- Provider Certification – Individual, Group, Supplier, Institutional & Corporate Service applications
- General Provider - Electronic Funds Transfer and Electronic Remittance Advice enrollment as well as Other Health Insurance, W-2, TPL, various Claim forms, and more!

Join myTRICARE

Subscribe to myTRICARE news emails

Show providers how they can receive quick news blasts on important TRICARE issues that can help them in their practice.

Become a member of myTRICARE Secure

See all the self-service options available to members of myTRICARE Secure!

Electronic Claims Filing

Electronic Claims Filing & EDI

- Find all the information you need to help providers with electronic filing that will save them time and money

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- EDI – HIPAA Companion Guides, tips for billing EDI, Top 10 edits & solutions, approved vendors and forms/agreements

Electronic Remittance Advice (ERA)

Assist providers in finding information related to ERA.

Electronic Funds Transfer (EFT)

Let providers know they can receive TRICARE payments faster!

XPressClaim®

Help providers to learn about our online claims submission that is easy to use, fast and free. Providers can submit their TRICARE claims while they're patients are still in their office and get the claim results right away.

Learn About TRICARE

Here are some of the TRICARE basics:

- Eligibility
- Programs
- DRG Rates
- TRICARE Allowable Charges
- Remits

Billing Information

Helpful Billing Information & Tools

- HHA provider tips
- Skilled Nursing Facility Prospective Payment Tips
- Prevent Duplicate Claims
- Clearly Legible Reports (CLRs) Coordination
- TRICARE timely claim filing policy
- Prior Authorization Information
- ClaimCheck
- Copay/Cost-share responsibilities
- HPSA Bonus Payment Modifier Change
- Extended Care Health Option (ECHO)
- National Provider Identifier
- DRG rates
- Capital & Direct Medical Education Costs

Coding

- Revenue Codes with Valid HCPCS Codes Table
- DME POS Rates
- State Prevailing Rates
- North Remit Status Codes
- Taxonomy Codes
- Government No Pay Codes
- New, deleted and revised ICD-9-CM Codes
- Use correct 11 digit National Drug Codes

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Beneficiary

Beneficiary homepage - What's New section offers the latest TRICARE information along with links to all the information customers need.

myTRICARE Help

Video tutorials

- Beneficiary tutorial -See what *myTRICARE Secure* has to offer
- TRICARE Explanation of Benefits - find information on how to read your TEOB

FAQ Topics

- General Beneficiary
- myTRICARE Secure
- Help using our Web site
- Questions about TRICARE
- Other Health Insurance
- Out-of-pocket expenses
- Eligibility
- Military Reserves
- Pharmacy Options
- Point-of-Service (POS)
- TRICARE Prime

Contact Us

Find mailing, phone & faxgate contact information

Forms

Find General Beneficiary forms- such as Authorization to Disclose, Appointment of Representation, Other Health Insurance and much more!

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Learn About TRICARE

Here are some of the TRICARE basics:

- Eligibility
- Enrollment & Portability
- Programs
- DRG Rates
- TRICARE Allowable Charges
- Other Health Insurance
- Travel Reimbursement
- TRICARE Timely Claim Filing Policy